

Benefit and applicable documents as required when submitting your Claim.

TYPE BENEFITS	CHECKLIST REQUIRED DOCUMENTS
VOLUNTARY	 □ Complete CINSF Claim Form (Tick type of benefit) o Total Withdraw amount for Voluntary □ Provide one (1) valid identification; o Passport o Birth certificate with photo taken o Driver's License □ Provide one (1) confirmation of your bank account; o Confirmation letter from the Bank
RETIREMENT	o Copy of your Bank Statement Complete CINSF Claim Form (Tick type of benefit)
	 □ Provide one (1) valid identification; o Passport o Birth certificate with photo taken o Driver's License □ Letter from employer
	 Confirming of final contribution (current employment) Provide one (1) confirmation of your bank account; Confirmation letter from the Bank Copy of your Bank Statement
EARLY RETIREMENT	 Complete CINSF Claim Form (Tick type of Benefit) Complete Member details Complete Payment details
	 Provide one (1) valid identification; Passport Birth certificate with photo taken Driver's License
	☐ Medical Letter Due to serious Illness, a member must provide evidence that they have been absent from employment through illness for six consecutive months and medical evidence they are unlikely to ever engage in employment for reward in any occupation.
	☐ Letter from Employer If early retirement is due to redundancy, a member must provide evidence from their former employer.
	Letter from employer confirming of final contribution for current employment.
	Provide one (1) confirmation of your bank account; o Confirmation letter from the Bank o Copy of your Bank Statement

TYPE BENEFITS	CHECKLIST REQUIRED DOCUMENTS
TOTAL & PERMANENT DISABILITY	☐ Complete CINSF Claim Form (Tick type of Benefit)
	☐ Provide one (1) valid identification; o Passport
	o Birth certificate with photo taken o Driver's License
	☐ Medical_Letter
	Medical certificate describing the members disability and evidence that they have been absent from employment through injury or six consecutive months.
	☐ Letter from Employer
	Employer to advise employee's status (if applicable) and confirming of final contribution
	☐ Provide one (1) confirmation of your bank account;
	o Confirmation letter from the Bank o Copy of your Bank Statement
	☐ Complete CINSF Claim Form (Tick type of Benefit)
	☐ Provide one (1) valid identification;
	o Passport o Birth certificate with photo taken o Driver's License
	 Certificate / Letter from a Medical Practitioner certifying that the member has an illness that is likely to result in the death of the member within 12months of the diagnosis.
	 Letter from Employer advising of employee's status and final contribution.
	☐ Terminal Illness medical authorisation
TERMINAL	☐ Terminal Illness Corporate Solutions Claim Form – Lump Sum Member to complete – Part 1 – Life Assured Section
	 o Page 1, Part 1 – Life Assured Section o Page 2, Part 2 – Claim Details Section o Page 3, Part 4 – Declaration Section o Page 4, Part 5 – Authority to Act Section (Not mandatory – note this section needs to be completed if the member would like to appoint someone to act on his behalf for the claim process. Doctor is required to complete o Page 5, Medical Attendant Section Page 5, Part 1 –General Questions Page 5, Part 2 – Claim specific Questions (relevant claim) Page 6, Part 3 – Declaration (medical attendant)
	Provide one (1) confirmation of your bank account;o Confirmation letter from the Banko Copy of your Bank Statement

TYPE BENEFITS	CHECKLIST REQUIRED DOCUMENTS
PREPAID FUNERAL	☐ Complete CINSF Prepaid Funeral Benefit Claim Form
	 Provide required documents; Deceased Passport Birth Certificate Death Certificate
	☐ Applicant to provide required document; o Birth certificate o Passport
	 Provide one (1) confirmation of your bank account; o Confirmation letter from the Bank o Copy of your Bank Statement
	□ Complete CINSF Complete Claim Form
	☐ Provide copy of Death Certificate of deceased
	☐ Provide copy of Birth Certificate AND Passport of deceased
	☐ Applicant to provide Passport and Birth Certificate
	☐ Marriage Certificate (if applicable)
DEATH	☐ Letters of Administration (if applicable)
DLAIII	☐ Will and Letter of Administration Probate (if applicable)
	☐ Applicant to complete CINSF Declaration of Family History Form
	 Provide one (1) confirmation of your bank account; o Confirmation letter from the Bank o Copy of your Bank Statement Entitlement to any insured death benefit is determined when processing the death claim.
	☐ Complete CINSF Claim Form (Tick type of Benefit)
WITHDRAWAL BY CONTRACT WORKER	□ Provide one (1) valid identification; o Passport o Birth certificate with photo taken o Driver's License
	 Letter from Employer o Confirming of your contracted dates (start and end date) or o Copy of your signed contract
	 Letter from employer confirming of final contribution for current employment.
	☐ Confirmation of Departure (Immigration or ETicket)
	 Provide one (1) confirmation of your bank account; Confirmation letter from the Bank Copy of your Bank Statement
	There is a 6 month waiting period before we can accept your application. The 6 month starts from the day of your departure from the Cook Islands.

TYPE BENEFITS	CHECKLIST REQUIRED DOCUMENTS
SCHEME TRANSFER	☐ Complete Authority to Transfer From
	☐ Attach a copy of you valid Passport
	☐ Confirmation of Departure (eTicket or IMMIGRATION)
	 Letter from Cook Islands Employer (Confirming of start and end of contract or copy of contract of employment.
	Letter from your SCHEME confirmation of your Membership number and bank details.
	There is a 6 month waiting period before we can accept your application. The 6 month starts from the day of your departure from the Cook Islands.
PENSION ACCOUNTS FULL WITHDRAWAL	□ Complete Pension Account Full Withdraw Claim Form Provide one (1) valid identification; o Passport o Birth certificate with photo taken o Driver's License □ Provide one (1) confirmation of your bank account;
	(Only if there are changes to your bank account) o Confirmation letter from the Bank o Copy of your Bank Statement
TERMINAL ILLNESS BENEFIT FOR PENSIONERS	☐ Complete Pension Account Full Withdraw Claim Form
	 Provide one (1) valid identification; o Passport o Birth certificate with photo taken o Driver's License
	 Certificate / Letter from a Medical Practitioner certifying that the member has an illness that is likely to result in the death of the member within 12months of the diagnosis.
	☐ Provide one (1) confirmation of your bank account;
	(Only if there are changes to your bank account) o Confirmation letter from the Bank o Copy of your Bank Statement