

Benefit and applicable documents as required when submitting your Claim.

TYPES OF BENEFITS	REQUIRED DOCUMENTS CHECKLIST
VOLUNTARY	Complete the CINSF Claim Form (indicate the type of benefit)Total Withdrawal amount for Voluntary.
	 Provide one (1) form of valid identification: Passport Birth certificate with a current photo. Driver's License
	 □ Payroll Confirmation Letter or Email: For full withdrawal with continued contributions Confirmation of ongoing voluntary contributions (amount and frequency) For full withdrawal with no further contributions. Confirmation of cessation of voluntary deductions.
	 Provide one (1) bank account confirmation: Bank confirmation letter. Bank Statement (for local bank accounts only)
	☐ Complete the CINSF Claim Form (indicate the type of benefit)
RETIREMENT (60years)	 Provide one (1) form of valid identification: Passport Birth certificate with a current photo. Driver's License
	☐ Letter from employer ○ Confirming the final contribution date to CINSF (for current employment)
	 Provide one (1) confirmation of your bank account: Bank confirmation letter. Bank Statement (for local bank accounts only)

Complete the CINSF Claim Form (indicate the type of benefit) o Complete the Member Information section. o If someone other than the member is completing the form, fill out the Applicant details section o Complete the Payment details section
Provide one (1) form of valid identification:
PassportBirth certificate with a current photo.Driver's License
Medical Letter
Provide evidence of absence from employment for six consecutive months due to serious illness, along with evidence of unlikely engagement in future employment.
Employer letter
Provide confirmation of redundancy and the final contribution date to CINSF.
Provide one (1) confirmation of your bank account. o Bank confirmation letter. o Bank Statement (for local bank accounts only)

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	☐ Complete the CINSF Claim Form (indicate the type of Benefit)
	 Provide one (1) form of valid identification. Passport Birth certificate with a current photo. Driver's License
TOTAL & PERMANENT DISABILITY	☐ Medical_Letter ○ Certifying disability and absense from employment for six consecutive months due to injury)
DISABILITI	☐ Employer Letter ○ Confirming employee's employment status and final contribution date to CINSF.
	 Provide one (1) confirmation of your bank account. Bank Confirmation letter. Bank Statement (for local bank accounts only)
	☐ Complete the CINSF Claim Form (indicate the type of Benefit)
	 Provide one (1) form of valid identification. Passport Birth certificate with a current photo. Driver's License
TERMINAL BENEFIT	☐ Medical certificate/letter confirming diagnosis and prognosis (death likely within 12 months)
	☐ Employer letter confirming final contribution to CINSF and employee's employment status. (for current employment)
	Provide one (1) confirmation of your bank account.Bank confirmation letter.
	☐ Bank Statement (for local bank accounts only)
	Note: Entitlement to any insured Terminal benefit is determined when processing the Terminal claim.
TERMINIAL	☐ Terminal Illness Lump Sum Claim Form (CINSF or Trustee)
TERMINALDISMEMBERNTMAJOR BURNS	☐ Terminal Illness Claim Form — (Member) Member to complete.
INSURANCE BENEFIT	 Part 2,3 – Your Details/Member Medical Details Part 4 – Consent to disclose personal Information. Part 6 – Member's Declaration and Consent Part 7 - Medical Attendant to Complete Section

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CRITICAL ILLNESS	 □ Complete the Critical Illness Claim Form □ Provide copy of your Passport. □ TMO referral Letter □ Provide one (1) confirmation of your bank account. □ Bank Confirmation letter. □ Bank Statement (for local bank accounts only)
PREPAID FUNERAL (not applicable to pensioners)	 □ Complete the CINSF Prepaid Funeral Benefits Claim Form □ Provide the required documents for the deceased: ○ Passport ○ Birth Certificate ○ Death Certificate □ The applicant must provide the following documents: ○ Birth certificate. ○ Passport □ Provide one (1) confirmation of your bank account. ○ Bank Confirmation letter. ○ Bank Statement (for local bank accounts only)
DEATH	 □ Complete the CINSF Claim Form. (indicate the type of Benefit) □ Provide the required documents for the deceased: □ Death Certificate □ Birth Certificate □ Passport □ The applicant must provide the following documents: □ Passport □ Birth Certificate □ Additional Documents (if applicable) ○ Marriage certificate □ Letters of administration ○ Will and probate documents. □ Complete the Declaration of Family History Form □ Provide one (1) confirmation of your bank account: □ Bank Confirmation letter. □ Bank Statement (for local bank accounts only)
	Note: Entitlement to any insured death benefit is determined when processing the death claim.

WITHDRAWAL BY CONTRACT WORKER	☐ Complete the CINSF Claim Form (indicate the type of benefit)
	 Provide one (1) form of valid identification. Passport Birth certificate with a current photo. Driver's License
	 Employer Letter Confirming your contracted dates (start and end date) and Confirming final contribution date to CINSF.
	☐ Confirmation of Departure (e.g. Immigration record or e-ticket)
	 □ Provide one (1) confirmation of your bank account. ○ Bank confirmation letter. ○ Bank Statement (for local bank accounts only) Note: A six-month waiting period applies, starting from the date of departure
	from the Cook Islands.
	☐ Complete the Forfeited Funds Claim Form (indicate the type of benefit)
FORFEITED FUNDS	 Provide one (1) form of valid identification. Passport Birth certificate with a current photo. Driver's License
	 Provide one (1) confirmation of your bank account. Bank confirmation letter. Bank Statement (for local bank accounts only)
	☐ CINSF to attach the Benefit Letter. (if available)

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	☐ Complete the Authority to Transfer Form
	☐ Provide valid identification: Passport.
	☐ Confirmation of Departure (eTicket or IMMIGRATION record)
SCHEME TRANSFER	☐ Employer letter confirming the start and end dates of your contract or include a copy of your signed employment contract
	 Letter from the recipient scheme confirming your Membership number and bank details.
	Note: A six-month waiting period applies, starting from the date of departure from the Cook Islands.
PENSION ACCOUNTS FULL WITHDRAWAL	☐ Complete the Pension Account Full Withdraw Claim Form
	 Provide one (1) form of valid identification. Passport Birth certificate with a current photo. Driver's License
	☐ CINSF to attach the Benefit Letter (if available)
	 Provide bank account confirmation (Only if full payment will be made to a different account than the pension payments). Bank confirmation letter.
	Bank Statement (for local bank accounts only)
	☐ Complete Pension Account Full Withdraw Claim Form
TERMINAL ILLNESS BENEFIT FOR PENSIONERS	 Provide one (1) form of valid identification. Passport Birth certificate with a current photo. Driver's License
	☐ Submit a Medical certificate or letter confirming a terminal illness prognosis that is likely to result in the death of the pensioner within 12 months of the diagnosis.
	 Provide one (1) confirmation of your bank account. Bank confirmation letter. Bank Statement (for local bank accounts only)